

TERMS AND CONDITIONS

By placing an order with us either verbally or via e-mail regardless of whether a booking form has been returned or deposit paid it is deemed that the customer has read, understood, fully agreed to and is bound by all our terms and conditions of hire.

'You' means you the client and your guests.

'SpeedyPix' 'We' 'Our' means us, the service provider. We operate from Bolnore, Newbridge, Cadnam, Southampton SO40 2NW.

Venue Access, Location and Set Up

It is up to you to ensure that the venue are aware that we will be arriving with the booked equipment and that SpeedyPix are provided with the correct address information for the venue and that the venue allows reasonable access for loading and suitable parking once the equipment has been unloaded.

SpeedyPix will be happy to liaise with the venue to assist if requested in advance.

For photo booth bookings SpeedyPix will require an area measuring at least 3 metres by 2 metres, the booth is 2 metres high and requires one electrical plug socket located within 3 metres of the booth. For guestbook bookings we will also require an adjacent area to set a table. For the safety and comfort of your guests we recommend a larger area if possible.

Our equipment is for indoor use only and requires a firm level floor, if your event is in a marquee or similar temporary structure, a suitable base will be required. Our standard price assumes clear level access at ground floor level.

To get the maximum use from your booth hire we would suggest the booth is located in a busy area.

SpeedyPix will arrive to setup approximately one hour before the hire period is due to commence. Equipment will be setup in one location only and not moved once setup. The hire period will be for a set period as specified in the Booking Form and agreed in the Booking Options Form. Use will commence at the agreed time and finish at the agreed time. If for any reason we are not able to commence at the agreed time due to matters concerning us only, we will be happy to extend the end time of hire to make up for a late start. If we cannot start on time due to poor access or not being allowed access as required due to the venue or other such circumstances, we will keep to the agreed end period for the hire. If your event simply starts late or runs late, our period of hire will still be for the agreed period and times unless we agree to provide additional hours as per our additions or to simply delay our planned start.

Events Beyond Our Control

SpeedyPix will make all reasonable endeavours to attend all events. Where circumstances make this impractical, such as, but not limited to, adverse weather, traffic delays or vehicle breakdown, SpeedyPix will contact you or the venue as early as possible and a full refund will be made. If the agreed 'time of use' for any event is not available then that part shall be refunded on a pro-rata basis for that event unless it is due to the service being withdrawn due to risk to the equipment. No further compensation will be paid irrespective of any loss.

The company reserves the right to substitute hired equipment with equipment of a similar type and value without notice in the event of previous damage or loss of booked equipment.

Termination of Hire

SpeedyPix will not tolerate any abuse or threatening behaviour to any of our staff or abuse of our equipment. If this occurs SpeedyPix retain the right to terminate the hire immediately. This applies equally to you and your guests. SpeedyPix may terminate the hire in cases where our staff feel the equipment belonging to SpeedyPix is in danger of being damaged or has been damaged due to the actions or unruly behaviour of you or your guests.

Wherever possible and reasonable to do so we will speak with you or the venue first to try to resolve the matter before any termination is enacted. If we do terminate, for any reason, the full cost of hire will remain due and we will not issue any refunds for any period of hire not provided.

Moreover, you will be fully responsible for any damages caused by you or your guests or other attendees at the event to any of our equipment howsoever caused, with the sole exclusion of SpeedyPix Staff.

Use of the Service

Whilst we welcome the use of the service by children, under 16s must be accompanied and supervised by a responsible adult at all times.

In the interests of safety and for the comfort of your guests, we have a strict 'No Drinks, Glasses or Food' in the booth policy.

Where provided, props must remain within the vicinity of the booth and not taken away.

SpeedyPix staff will at their discretion remove props from use if they deem they are being abused.

Deposits and Payments Due

A deposit of £100 is required on booking or full payment if booking is made less than 6 weeks prior to the event.

Balance payments are due 30 days prior to the event.

Deposits are non-refundable

Payments can be made through our website or by cheque made payable to SpeedyPix and sent to SpeedyPix, Bolnore, Newbridge, Cadnam, Southampton

SO40 2NW

Cancellation

Up to 30 days before the event – Full refund of monies paid less £100.

Less than 30 days – No refunds.

Use of Photos

Photos taken during the event may be used by us to assist with advertising and promotion of SpeedyPix. This may include printed matter as well as on line images. All images must be of a nature and form suitable for print.

Limited Liability

SpeedyPix will in all instances act in what it considers to be the best interests of the client and to take steps when required to act to protect the health and safety of guests. Where such actions lead to an early closure of the booth, removal from service of the booth or other such action likely to cause distress or dissatisfaction SpeedyPix limits any refunds to the amount of the original booking less the booking deposit fee. This applies to all cases. It in no way affects general public liabilities or employers liability insurance matters which are covered separately.

Agreement To On Line Terms and Conditions

In the event of any conflict, these Terms and Conditions shall be taken as 'those in place' over any other wording on our website.

Other terms or wording shall only be deemed to be agreed if so agreed in writing by SpeedyPix and you.